



Accessibility Information Pack

Thank you for booking into Awaken!

We've put together the following information to give people with Accessible needs an idea of what to expect at the event.

We are committed to making Awaken as accessible as possible so that everyone can get the best out of their time with us. We are continually reviewing the provision for our guests with accessible needs. We highly value your opinions, so if you have any comments about the provision please let us know.

Below we have highlighted the provision available at Awaken. The majority of these services are always available, however some more specialist requirements need to be arranged in advance by the 31st July, via the Provision Request form that is available on our [website](#).

Camping Specific Provision

- If you have requested an Electric hook-up for a specific medical need on your provision request form, you will have received a ticket for this. Availability for these facilities is limited; requests for hook-ups need to be with us before 31st July.
- If you have requested a camping car space for a specific medical need on your provision request form, you will have received a ticket for this. Availability for these facilities is limited; requests for car spaces need to be with us before 31st July.

Physical Disabilities and Wheelchair Users

- Designated Accessible car parks are situated in areas close to the Big Top/ Food Court area. You may need to walk up to 30 meters from these car parks to venues and other facilities. If you have requested an Accessible car pass you will have received this via email, please bring this with you and display this in your vehicle. See our accessibility map for more details on how to access these car parks.
- There are dedicated walkways between the Day Gate, Food Court and Big Top.
- Areas for wheelchair users in the Big Top are available. Designated Big Top Stewards are there to assist if required. We request that carers seated within this area remain seated allowing all in the area to see the screens and song words. Use Doors 6 or 7 to the Big Top to gain best access to this area.
- Charging of electrical equipment (batteries, scooters etc) can be provided at the info point.
- Accessible toilets are available throughout the site, there is also an accessible shower available in the EXO Centre. If you should have any queries as to the location of accessible facilities please see the map or check with the info point.
- Wheelchairs are available for people to borrow during the event, these can be booked at the info point. If you require a wheelchair or mobility scooter for your exclusive use you should book this yourself with our supplier, this will then be available for you to collect on site. Please contact us for more information.
- Disabled seating is available at various eating venues.
- Pre meeting access for Big Top, Seminars and Late Night Programmes (15 minutes prior to start of meeting) is allowed to acquire a seat.
- Signs are displayed outside venues where moving/flashing lights may be used.



Visually Impaired Guests

- Large print copies of song books are available at the BSL area in the Big Top.
- A3 copies of the site plan are available from the Info point.
- Seating for a visually impaired person and a friend is provided; please request the removal of an end of row seat should this be required for a guide dog to lay down, safe from people passing by.
- Pre meeting access for Big Top, Seminars and Late Night Programmes (15 minutes prior to start of meeting) is allowed to acquire a seat.

Hearing Impaired Guests

- A Hearing Loop will be in place in the Big Top.
- BSL Interpreters cover the main celebrations. So as not to limit the choice that hearing impaired people have, we prefer to leave it that they request interpreters for the seminars they most want to attend. Please see an interpreter prior to a meeting or ask at the info point for a contact telephone number.
- Designated seats are reserved for those using the loop, signers, lip readers and for a hearing friend.
- Pre meeting access for Big Top, Seminars and Late Night Programmes (15 minutes prior to start of meeting) is allowed to acquire a seat.

Shuttle Service

A shuttle service will operate between the On Site Residential, Big Top, Food Court, And Internal & External Accessible Car Parks.



Adults with Learning Disabilities

This year we have a sensory space available with a live Big Top Feed, Sensory equipment and toys, you can find the Sensory Space in the front lounge of the EXO Centre.

This year the ARC Team will also be providing two afternoon workshops in the Breakout Venue, offering the opportunity to explore elements of the Bible in two interactive, multi sensory sessions that are suitable for all!

The sessions are specifically designed for families to enjoy together, with a real focus on inclusion.

Kids Venues

Kids Venue Team Leaders will be made aware of all information provided via the booking system, Kids Registration forms and or Provision Request forms. We ask that you speak to the Kids Venue Team Leaders at Registration about any specific needs you feel are needed for your child. Kids Venues will endeavor to meet your child's needs, however we can't always guarantee a 1:1 can be put in place as we do not have the same infrastructure as a school.

Inclusive Family Space

ARC is an inclusive ministry enabling people with additional needs and their families, friends & carers to feel Accepted, Respected and Connected whilst learning, serving and worshipping God together!

In our two afternoon sessions at Awaken we are offering the opportunity to explore elements of the Bible in two interactive, multi sensory sessions that are suitable for all!



This is church like you've never seen it before. Come along to be a part of something fresh and exciting! We actively seek to make everything accessible in a relaxed and welcoming environment.

The sessions are specifically designed for families to enjoy together, with a real focus on inclusion so if you want to have a fun, sensory experience full of Gods love and inclusion please come along! People of all ages and all abilities welcome!

These sessions will run Saturday & Sunday 1 - 2pm in the Breakout Venue.

Carers

Free admission is offered for Carers who would not otherwise be attending the event, to book a carer place please contact the [office](#).

Further Resources & Information

Please click the links below to access:

- [Provision Request Form](#)
- [Accessible map](#)
- [Accessible Programme - Kids & Youth](#)
- [Accessible Programme - Adults](#)